

Three Minute Read™

Insights from the Healing American Healthcare Coalition™

Insurance oligarch UnitedHealth Group's (UHG's) challenging year

December 2024- 3



[Healthcare hack spreads pain across hospitals and doctors nationwide](#)

by Daniel Gilbert, Dan Diamond and Kim Bellware, Washington Post, 3/3/24



UnitedHealth Group™

[US launches antitrust investigation into UnitedHealth, WSJ reports](#)

by Sriparna Roy and Patrick Wingrove Reuters, 2/27/24

From the Editor: 2024 proved to be a challenging year for insurance oligarch UnitedHealth Group (UHG). This year-end issue provides links to several UHG-related articles that were summarized in **TMR**. Click the headline for the full article. Click [here](#) to subscribe to **TMR**.



['We share some of the responsibility,' UnitedHealth CEO writes](#), by Lauren Berryman, Modern Healthcare, 12/13/24

CHANGE
HEALTHCARE

[White House urges UnitedHealth CEO to do more in wake of Change attack](#), by Erica Carbajal, Becker's Hospital Review, 3/12/24

TMR Topline – In a New York Times opinion article, UnitedHealth Group CEO Andrew Witty spoke out about UnitedHealth CEO Brian [Thompson's killing](#) that triggered [public outrage](#) against health insurance companies. He wrote "We know the health system does not work as well as it should, and we understand people's frustrations with it," adding "We understand and share the desire to build a healthcare system that works better for everyone. That is the purpose of our organization."



[Change Healthcare attack costing hospitals \\$2B a week: Report](#), by Andrew Cass, Becker's Hospital Review, 3/14/24

CHANGE
HEALTHCARE

[UnitedHealth unit will start processing \\$14 billion medical claims backlog after hack](#), by Leroy Leo, Reuters, 3/22/24

TMR's Take: Witty's mea culpa rings hollow to **TMR** after the company left the protected health information of over 100 million Americans vulnerable to cyberattack following its October 2022 acquisition of Change Healthcare. The UHG oligopoly prioritized profit over patients, a tale as old as time: "For-profit entities operate to benefit their stockholders/partners. Not-for-profit enterprises operate to benefit their stakeholders and communities."



[Insurers' response to the Change breach failed providers](#), by Chip Kahn and Dr. Bruce Siegel, Modern Healthcare, 4/8/24

CHANGE
HEALTHCARE

[Pharmacies across US disrupted following hack at Change Healthcare network](#), by Raphael Satter and Sriparna Roy, Reuters, 2/22/24



[UnitedHealth chair, execs sold \\$102M in stock before DOJ probe became public](#), by John Tozzi and Anders Melin, Bloomberg, 4/15/24



[UnitedHealth CEO: '\[It's\] important for the country that we own Change Healthcare'](#), by Andrew Cass, Becker's Hospital Review, 4/17/24



[UnitedHealth Group, officials sued over Justice Department probe](#), by Andrew Cass, Becker's Hospital Review, 7/20/24



[Medical Providers Still Grappling With UnitedHealth Cyberattack: More Devastating Than Covid'](#), by Samantha Liss, KFF Health News, 4/19/24



[Change Healthcare cyberattack costs to reach \\$2.87B](#), by Giles Bruce, Becker's Hospital Review, 10/16/24



[Cyberattack on Change Healthcare brings turmoil to healthcare operations nationwide](#), by Nick Hut, HFMA, 4/23/24



[100M hit by Change Healthcare breach](#), by Lauren Berryman, Modern Healthcare, 10/23/24



['A crisis of your creating': UnitedHealth CEO grilled by Congress on cyberattack](#), by Madeline Ashley and Andrew Cass, Becker's Hospital review, 5/2/24



[Report: UnitedHealth Group tops list of Medicare Advantage insurers receiving billions in questionable payments](#), by Christopher Snowbeck, Minnesota Star Tribune, 10/25/24



[Change Healthcare lacked safeguards even as it gave security advice](#), by Gopal Ratnam, Roll Call, 5/7/24

TMR's Take: Earlier this year, TMR nominated UHG CEO Andrew Witty for the Lown Institute's 2024 [Shkreli Awards](#), given each year to perpetrators of the ten most egregious examples of profiteering and dysfunction in health care. Winners will be announced January 7th.



[Hospital payments substantially affected by the Change Healthcare cyberattack, report finds](#), by Nick Hut, HFMA, 5/20/24



The US can build a better healthcare system for all Americans. The Allcare Plan detailed in "*Healing American Healthcare - A Plan to Provide Quality Care for All, While Saving \$1 Trillion a Year*" describes such a plan for the US. The Allcare Plan design lets doctors be doctors, fosters competition, and reduces cost and waste. It's available in both soft-cover and eBook versions. Click [here](#) to buy it. TMR wishes its readers a happy, healthy and peaceful 2025.



[Change Healthcare commences breach notifications](#), by Lauren Berryman, Modern Healthcare, 6/20/24



[After Crippling Ransomware Attack, VA Is Still Dealing with Fallout](#), Trying to Pay Providers, by Patricia Kime, Military News, 6/25/24